

# ONVINE TERMS & CONDITIONS

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By signing up to Onvine you agree to the following Terms and Conditions. There are no term limits so start and stop at your leisure.

## What does Membership mean?

As an Onvine member you...

... will be charged NZD\$139 inc. GST on the final business day of every month. Payments will be taken from the Credit Card stored against your account with DPS. At Onvine we don't store or hold your credit card details on our website.

... will receive 6x 750ml bottles of wine will be delivered to your address after payment on the final business day of the month.

... have your own personalised website upon logging in. All wines you receive through your membership will be arranged on your own dashboard and in your My History section.

... will have the ability to hold your collection if you are out of town and set it to be delivered on your return.

... will be able to divert your Monthly Collection to any address within New Zealand except addresses on Hauraki Gulf Islands, Stewart Island.

... have the opportunity to purchase additional wine by the case with your stored credit card. All prices are quoted inclusive of GST, shipping and handling. Case Prices quoted are for 6x 750ml bottles.

## Wine Delivery

Deliveries are made by New Zealand Couriers and provide fast, reliable service. Make sure to leave additional information for the safest place for unattended parcels.

Delivery times are expected to be one working day however this is not guaranteed and on occasion delivery may take longer. [Click here for 2015 Delivery times.](#)

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## Wine/Shipping Returns

If wine has been received that is not up to your expectations we will replace that bottle with another bottle or a bottle of similar value.

If you have received wine in error we will pick up the wine and replace with correct wine at no charge.

Broken bottles or damaged goods will be replaced free of charge. Please report this fault within 72 hours or you will be charged replacement costs.

## Payments & Pricing

- All prices displayed include GST of 15%.
- The Case price display represents 6 bottles of wine.
- All prices include Freight costs.
- Gift bottles are for a single bottle and include shipping.
- There is no minimum order on this website.

## Payment Express (DPS)

### E-commerce Security and Encryption

Payment Express have a dedicated and purpose built development and data centre, specially designed for payments processing. We have invested and continue to re-invest in state of the art, bank grade security and infrastructure, and are fully certified as Visa AIS and MasterCard SDP (PCI DSS) compliant at processor level; using an approved QSA for quarterly scans on systems and full onsite audits, annually. All sensitive information is encrypted with the 3DES protocol, using financial Hardware Security Modules.

- DPS systems are managed by a world-class IT team that ensure all PCI requires are met
- Regular internal and external penetration testing to ensure ongoing compliance
- Use of enterprise grade firewalls with IPS (Intrusion Prevention System)
- Constant, detailed monitoring of systems and network
- Regularly tested and updated security processes
- Testing and development completed to meet OWASP standards

## Cancellation

You may unsubscribe at any time prior to the last Monday of the month by accessing "My Profile" and clicking unsubscribe.

Your account will remain active once you have unsubscribed and you will be able to reactivate the account at any time.

If you wish to deactivate your account please email [admin@onvine.co.nz](mailto:admin@onvine.co.nz)

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## Privacy

Your privacy is important to us. All data inputted to your personal web pages will not be shared with any third party except the following circumstances.

1. Delivery name and address. Shared with New Zealand Couriers for shipping
2. Credit Card details are held securely by Payment Express and cannot be accessed by Onvine. We request billing through Payment Express and they hold your information under the strictest of security.
3. Your ratings will be used to form and average rating which may be shared within the site.

[onvine.co.nz](http://onvine.co.nz) is secured with authenticated SSL encryption to keep your information private from third parties.

## Sale & Supply of Alcohol 2012

Onvine strictly adheres to the Sale and Supply of Alcohol Act 2012. If you have any concerns regarding our processes please email [admin@onvine.co.nz](mailto:admin@onvine.co.nz)

Onvine operates under Liquor Licence # 007/OFF/9068?2014 Expiry 3 July 2015.

Duty Manager : Thomas Howard AIWS

## Host Responsibility

We are dedicated to the responsible consumption of alcohol and highly recommend consumption of alcohol with food.

### Minors

At Onvine we strictly adhere to the Sale & Supply of Alcohol Act 2012. It is illegal to sell wine to you if you are under the age of 18.

It is an offence to falsify details in the registration section and use this site to buy wine if you are under the age of 18.

We request your Drivers Licence or Passport number as additional proof of age and will not use these details for anything other than proof of age and identity.

By checking the box that you are 18 years or above on first entry to the site as well you declare that you are 18 years or above.

By checking the box in the delivery details you admit responsibility that the person receiving wine upon delivery is 18 years or above.